

# Support and financial information for patients with hepatobiliary and pancreatic cancer

Hepatobiliary and Pancreatic Services

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Information for patients

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## Introduction

The aim of this booklet is to let you know about the support that is available to you following your diagnosis of hepatobiliary or pancreatic cancer.

These cancers include:

- pancreatic cancer
- ampullary cancer
- liver cancer
- bile duct cancer (cholangiocarcinoma)
- gall bladder cancer
- duodenal cancers

## Your nurse specialist (key worker)

You should have been given telephone contact details for your nurse specialist who is experienced about the type of cancer you have and can advise you about any concerns or problems you might have.

## Community palliative care nurse

In some situations you may need the support of your local community palliative care nurse, who specialises in controlling symptoms, if they arise. These symptoms may include pain, nausea (sickness), constipation, loss of appetite, weight loss or psychological stress. Your doctor or nurse specialist can refer you to your local nurse.

**Health information and support is available at [www.nhs.uk](http://www.nhs.uk)  
or call 111 for non-emergency medical advice**

Visit [www.leicestershospitals.nhs.uk](http://www.leicestershospitals.nhs.uk) for maps and information about visiting Leicester's Hospitals  
To give feedback about this information sheet, contact [InformationForPatients@uhl-tr.nhs.uk](mailto:InformationForPatients@uhl-tr.nhs.uk)

## Macmillan CAB Benefits Advice Service

This service provides confidential appointments at the Macmillan Information and Support Centre, Osborne Building, Leicester Royal Infirmary or the Glenfield Hospital.

If you would like financial advice, ring the **Citizens Advice Bureau (Macmillan) helpline on 0300 456 8400 or 0116 464 7238**, to book an appointment.

## Free prescriptions

If you have been diagnosed with cancer then you will be entitled to free prescriptions. Your nurse specialist or hospital Macmillan nurse can give you an application form to apply (FP92A).

## SR1 Form

If your medical team has told you that your cancer means that you have a limited life expectancy, you may be entitled to have an SR1 form completed for you. This means that you may:

- get benefits at a higher rate or get extra money
- start getting payments quicker than usual

## For Leicester, Leicestershire and Rutland:

### Leicestershire and Rutland Hospice (LOROS)

Offers a variety of physical, social, spiritual and emotional care for patients and their families including:

- Complementary therapies
- Counselling support
- Bereavement support

**Telephone: 0116 231 3771**

**Website: [www.loros.co.uk](http://www.loros.co.uk)**

### Sue Young Cancer Support

A local charity that provides practical and emotional support to anyone who is affected by the diagnosis of cancer (patients, carers and family members).

**Telephone: 0116 223 0055**

**Website: [info@sy-cs.org.uk](mailto:info@sy-cs.org.uk)**

### Macmillan Information and Support Centre

Osborne Building, Leicester Royal Infirmary, **Leicester LE1 5WW**

Telephone: **0116 258 6189**

[www.leicestershospitals.nhs.uk/cancerinfo](http://www.leicestershospitals.nhs.uk/cancerinfo)

## Other areas

If you do not live in Leicestershire and Rutland, you may wish to contact your local Macmillan Cancer Information and Support Centre to see what services are available in your area.

### Northamptonshire

Northampton General Hospital

**Northampton** NN1 5BD

01604 544211

### Peterborough

City Hospital

**Peterborough** PE3 9GZ

01733 673118

### Lincolnshire

Lincoln County Hospital

**Lincoln** LN2 5QY

01522 573799

Boston Pilgrim Hospital

**Boston** PE21 9QS

01205 364801

Grantham Hospital

**Grantham** NG31 8DG

01476 464978

## Other useful information

### Leicester HPB Unit website

[www.hpbleicester.com](http://www.hpbleicester.com)

### Guts UK

The charity for research and information on gut, liver and pancreas disease.

Website: [www.gutscharity.org.uk](http://www.gutscharity.org.uk)

### British Liver Trust

The national charity for adult liver disease.

Website: [www.britishlivertrust.org.uk](http://www.britishlivertrust.org.uk)

Email: [helpline@britishlivertrust.org.uk](mailto:helpline@britishlivertrust.org.uk)

Helpline: 0800 652 7330

### Pancreatic Cancer UK

A central resources of information on pancreatic cancer for patients and carers.

Website: [www.pancreaticcancer.org.uk](http://www.pancreaticcancer.org.uk)

Email: [nurse@pancreaticcancer.org.uk](mailto:nurse@pancreaticcancer.org.uk)

Telephone: 0808 801 0707

### AMMF—THE Cholangiocarcinoma Charity

UK-based bile duct cancer charity.

Website: [www.ammf.org.uk](http://www.ammf.org.uk)

Telephone: 01279 661479

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔  
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email [equality@uhl-tr.nhs.uk](mailto:equality@uhl-tr.nhs.uk)