

Your Key Worker - Systemic Anti-Cancer Therapy (SACT) nurse specialist for Gynae-Oncology

Department of Oncology

Produced: Aug 2024 Reviewed: Aug 2027

Information for Patients

Leaflet Number:2009

Version:1

Your Key worker is:

Contact number:

Available Monday to Friday (excluding bank holidays) 8.00 am-4.00 pm

You have been given this leaflet because you or a close relative or friend has been diagnosed with cancer. It explains who can offer support, information and advice during care, including when treatment has finished. To make sure that patients with cancer and their families are able to get the right support and information, all patients have a nurse specialist they can contact. This person is called a key worker. Your key worker will be available from diagnosis, through treatment and beyond.

Who is my key worker?

Your SACT nurse specialist is a cancer trained nurse that knows a lot about cancer and is trained to give Systemic Anti-Cancer Therapies.

A SACT nurse specialist will be your key worker whilst you are having drug treatments, such as chemotherapy, and are there to support you with any questions/concerns that you may have during this time.

You will meet your SACT nurse specialist along with your Oncologist at your first appointment, and will then hear from them when you have a 'new case talk'. This is a call between yourself and your SACT nurse specialist, where they will discuss your drug treatment again in more detail and you will receive a virtual introduction to the chemotherapy suite sent to yourself via text/email.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk



Your Key worker

- They are your first point of contact for support and information for you and your family.
- They will assess your needs and make sure that you get the care you need, and that you are included in decisions about your care as much as possible.
- They will ensure that you are referred to, and get help that is needed from other services. To be able to know if you have any unmet needs they can do a Holistic Needs Assessment (HNA).

What is a Holistic Needs Assessment (HNA)?

You will be sent a link and individual code to access the Macmillan Holistic Needs Assessment Portal via text after your participation in the new case talk with your SACT nurse specialist.

This is a chance for you to think about your concerns and discuss possible solutions with your key worker. It gives you the time to explore what resources, help and support are available.

Contact details:

Telephone number Chemotherapy suite: 0116 258 6107

It is important to remember that if you are feeling unwell or think you may be experiencing side effects from your treatment, that you phone the **24 hour emergency line** on – 0808 178 2212.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل
જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

Previous reference:

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk