

Haemophilia Centre

Leicester Haemophilia Centre

Information for Patients

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Introduction

Our Centre specialises in providing care for children and adults with a range of different bleeding disorders.

The service is multidisciplinary. This means it is made up of lots of different professionals such as consultant haematologists, clinical nurse specialists, health care assistant, specialist physiotherapist, data manager and administrative staff.

Our role includes:

- Outpatient and inpatient care for people with bleeding disorders, including liaison with other haemophilia centres and working with other specialists across Leicester's hospitals to support the care of patients with bleeding conditions.
- A 24-hour telephone advice and review service for patients who have started bleeding.
- Arranging home delivery of blood products for patients on home treatments.
- Education and training so that patients can manage their health care at home.
- Liaison, education and support for schools and colleges.
- Specialist physiotherapy service.
- Clinical trials and research and development

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Our Clinics

Adult Bleeding Disorder Clinic is held on a Thursday afternoon.

Children's Bleeding Disorder Clinic is held on a Friday morning.

There is a joint orthopaedic/haemophilia clinic every 8 weeks.

Both adult and children's clinics have Psychology and Physiotherapy services available.

Who should I contact?

Emergencies

In an emergency you should always telephone the centre to tell us you are on your way to either the Haemophilia Centre or the Emergency Department (A&E).

During office hours: Call 0116 258 6500 (Monday -Friday 08.30am to 4.30pm). Speak to a specialist nurse who will advise you about what to do next, and can also provide general advice and information.

Outside of office hours: Call the hospital switchboard on 0300 303 1573 and ask for the "Haemophilia registrar on-call" explaining the reason for your call. This specialist doctor will make the appropriate arrangements for you to be seen or offer advice according to your needs.

Appointments

To make or re-arrange an appointment please call the clinic co-ordinators on 0116 258 6028

Operations, surgical and dental procedures

Please contact us if you or your child have been given a date to have any medical procedures. It is also important that the relevant surgical team contact us with the details of your surgery. We will need to know the date, time and place where the procedure will be taking place.

Medical alerts and bleeding condition cards

Please carry your cards with you at all times and show them to any healthcare professional that you may come in to contact with.

Medical alerts are very important for children as they get older they may be away from their parents more often. Several online companies sell these products.

For more information on money worries, immigration and social services please speak to your specialist nurse.

If you would like to provide feedback on our service please speak to your specialist nurse.

Contact details:

Haemophilia Centre

Haemostasis and Thrombosis Unit

Level 2, Osborne Building

The Leicester Royal Infirmary

Infirmary Square

Leicester

LE1 5WW

Opening times: 08:30am to 4:30pm (Monday to Friday, except bank holidays)

Phone numbers:

- Nurses 0116 258 6500
- Appointments 0116 258 6028

A voice message can be left on the answer machine; these messages are picked up at regular intervals through out the day.

National organisations :

Haemophilia Society – Working for people with haemophilia, von Willebrand's or related bleeding disorders (email: info@haemophilia.org.uk, telephone: 020 7939 0780)

The World Federation of Hemophilia (WFH) -improves and sustains care for people with inherited bleeding disorders around the world (<https://www.wfh.org>)

The United Kingdom Haemophilia Centre Doctors' Organisation (UKHCDO) - is an association of medical practitioners who work within the Haemophilia Centres of England, Scotland, Northern Ireland or Wales; and have an interest in the care of people with Haemophilia or other inherited bleeding disorders.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل
જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

Previous reference:

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk

LEICESTER'S
RESEARCH

★ Leicester's Hospitals is a research active trust so you may find research happening on your ward or in your clinic. To find out about the benefits of research and become involved yourself, speak to your clinician or nurse, call 0116 258 8351 or visit www.leicestersresearch.nhs.uk/patient-and-public-involvement