Haemophilia Centre

Leicester Haemophilia Centre

Information for Patients

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Introduction

Our centre cares for children and adults with different types of bleeding disorders. The service is made up of lots of different professionals such as

- consultant haematologists,
- clinical nurse specialists,
- health care assistant, specialist physiotherapist,
- data manager and
- administrative staff.

Our role includes:

- Outpatient and inpatient care for people with bleeding disorders. We work with other haemophilia centres and other specialists across Leicester's hospitals
- A 24-hour phone advice and review service for patients who have started bleeding.
- Arranging home delivery of blood products for patients on home treatments.
- Education and training so that patients can manage their health care at home.
- Work with education and support for schools and colleges.
- Specialist physiotherapy service.
- Clinical trials and research and development

Our clinics

- Adult Bleeding Disorder Clinic is on a Thursday afternoon.
- Children's Bleeding Disorder Clinic is on a Friday morning.

There is a joint orthopaedic/haemophilia clinic every 8 weeks. It is run by an Orthopaedic Consultant and a Physiotherapist. Your haemophilia doctors can refer you, if needed.

Both adult and children's clinics have psychology and physiotherapy services available. You can access these services at your review clinic or by contacting the specialist nurse team.

Who should I contact?

Emergencies

In an emergency you should always phone the centre to tell us you are on your way. Call either the Haemophilia Centre or the Emergency Department (A and E).

During office hours: Call 0116 258 6500 (Monday to Friday 8.30am to 4.30pm). Speak to a specialist nurse. They will tell you what to do next.

They can also give you general advice and information.

Outside of office hours: Call the hospital switchboard on 0300 303 1573. Ask for the "Haemophilia registrar on-call" explaining the reason for your call. This specialist doctor will make the right arrangements for you to be seen or offer advice. It will depend on your needs.

Appointments

To make or re-arrange an appointment please call the clinic co-ordinators on 0116 258 6028

Operations, surgical and dental procedures

Please contact us if you or your child have been given a date to have any medical procedures. It is also important that the surgical team contact us with the details of your surgery.

We will need to know the date, time and place where the procedure will be taking place.

Medical alerts and bleeding condition cards

Please always carry your cards with you. You must show them to any healthcare professional that you may come in to contact with.

Medical alerts are very important for children. As they get older, they may be away from their parents more often. Several online companies sell these products.

For more information on money worries, immigration and social services please speak to your specialist nurse.

If you would like to give feedback on our service, please speak to your specialist nurse.

Contact details:

Haemophilia Centre

Haemostasis and Thrombosis Unit Level 2, Osborne Building

The Leicester Royal Infirmary Infirmary Square

Leicester LE1 5WW

Opening times: 8:30am to 4:30pm (Monday to Friday, except bank holidays) Phone numbers:

- Nurses 0116 258 6500
- Appointments 0116 258 6028

A voice message can be left on the answer machine. We pick these messages up at regular times during the day.

National organisations:

Haemophilia Society – Working for people with haemophilia, von Willebrand's or related bleeding disorders (email: info@haemophilia.org.uk, telephone: 020 7939 0780)

The World Federation of Hemophilia (WFH) -improves and sustains care for people with inherited bleeding disorders around the world (https://www.wfh.org)

The United Kingdom Haemophilia Centre Doctors' Organisation (UKHCDO) - an association of medical practitioners who work within the Haemophilia Centres of England, Scotland, Northern Ireland or Wales. They have an interest in the care of people with Haemophilia or other inherited bleeding disorders.

Health information and support is available at www.nhs.uk or call 111 for non-emergency medical advice

Visit www.uhleicester.nhs.uk for maps and information about visiting Leicester's Hospitals.

To give feedback about this information sheet, contact uhl-tr.informationforpatientsmailbox@nhs.net

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہِ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

إذا كنت ترغب في الحصول على هذه المعلومات بلغةٍ أُخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો.

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email uhl-tr.equalitymailbox@nhs.net

We are a research hospital and you may be asked to take part in research

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