Trusted Information Creator
Patient Information Forum

NHS
University Hospitals of Leicester
NHS Trust

Additional information
Imaging Service, Radiology Department

Last reviewed: July 2026
Next review: July 2029
Leaflet number: 125 Version: 5

Support for people with learning disabilities

Support is available for patients with learning disabilities. Contact the learning disability specialist nursing team: 0116 250 2809. Tell them what examination you are having and when it is.

Giving us your feedback

If you have any comments or suggestions about your visit to the Radiology Department, please speak to a member of staff.

We also have a Patient Advice and Liaison Service (PALS). You can contact them on:

Freephone: 0808 178 8337
or email: uhl-tr.pals@nhs.net

We review our information leaflets regularly. If you have any comments about how we can improve these leaflets, please speak to a member of staff.

Directions and car parking

For information about getting to the hospital and car parking, please visit our website:

www.uhleicester.nhs.uk/hospitals/

Car park spaces at the hospitals are limited. Allow plenty of time to find a space. Parking charges are payable. As well as the hourly rates there are a range of saver tickets available for patients and prime carers. Disabled parking bays are also available.

There are drop off bays at the main entrances, with a maximum stay of 20 minutes.

If you get certain benefits (as listed by the Department for Work and Pensions) you may be entitled to a full or partial refund of your travel and parking costs. To claim, complete a Travel HC5(T) Refund Claim form. To get the form or find more information, go to the NHSBSA website at www.nhsbsa.nhs.uk, call NHSBSA on 0191 283 8924 (call charges apply), or visit one of our car parking offices.

Bus services to hospitals

For information on bus routes and times contact Traveline on **0871 200 2233**.

The hospital Hopper service runs 7 days a week. There is a reduced service on Saturdays, Sundays and bank holidays. See timetable for times.

The Hopper stops at our 3 main hospital sites, Beaumont Leys Centre, St Nicholas circle, Leicester Train Station, Hamilton Centre and other stops. See timetable for all bus stops.

www.uhleicester.nhs.uk/hospitals/

Coming with a friend or relative

If a friend or relative comes with you to the hospital due to any special needs or if you do not understand English very well, please be aware they may not always be allowed into the examination room and they cannot act as a translator to relay information (or questions) about your examination or consent form (if needed).

Children: we are unable to offer childcare facilities. If you need to bring children with you, please bring an adult who can look after them during your appointment. Hospital staff are not able to look after children.

If you would like this information in another language or format such as EasyRead or Braille, please telephone the number below or email uhl-tr.equalitymailbox@nhs.net

0116 250 2959

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہِ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

إذا كنت ترغب في الحصول على هذه المعلومات بلغةٍ أُخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો.

University Hospitals of Leicester website: www.uhleicester.nhs.uk
For health advice or information, call NHS 111