

# Clinical Immunology Service for immune deficiency disorders (adults & children)

Department of Immunology

Information for Patients

Last reviewed: April 2024

Next review: April 2027

Leaflet number: 188 Version: 2

## Introduction

The Clinical Immunology Service for adults and children is based at the Leicester Royal Infirmary (LRI). We provide a service to patients from Leicester, Leicestershire, Rutland and Northamptonshire.

We investigate, diagnose and manage patients with a likely history of immune deficiency.

## Outpatient clinics for adults and children

The adult outpatient clinic is based at the LRI on a Monday afternoon and Thursday morning. We use a mix of video, telephone, and face to face for appointments.

Day case admissions for treatment takes place on Ward 19 at Leicester General Hospital. These are for having immunoglobulin therapy through your vein (intravenous infusions), and for training in giving yourself your medications.

The children's outpatient clinic is held in the Children's Outpatient Department at LRI on Wednesday morning. We use a mix of video, telephone and face to face for appointments.

Day case admissions for children's treatment takes place on the Children's Day Case Unit, Ward 28 at LRI. Here we give medication through your vein (intravenous administration), teach you how to give your own immunoglobulin and carry out blood test monitoring and booster immunisations.

A transition clinic for patients moving from the children's service to the adult service takes place every 3 months in the Children's Outpatient Department at LRI.

All hospital sites have wheelchair access.

**Health information and support is available at [www.nhs.uk](http://www.nhs.uk)  
or call 111 for non-emergency medical advice**

Visit [www.leicestershospitals.nhs.uk](http://www.leicestershospitals.nhs.uk) for maps and information about visiting Leicester's Hospitals  
To give feedback about this information sheet, contact [InformationForPatients@uhl-tr.nhs.uk](mailto:InformationForPatients@uhl-tr.nhs.uk)

## Our service carries out the following as part of Leicester's Hospitals:

- **Research** - our department is involved in local and national research projects with the aim of increasing knowledge around immunodeficiency disorders.
- **Education and training** - our service is involved in the delivery of educational sessions for various medical and nursing professionals. We are members of the United Kingdom Primary Immunodeficiency Network (UK PIN) and the Immunology and Allergy Nurses Network.
- We present at national and international conferences.
- We hold regular primary immunodeficiency disorder meetings, as part of a multi-disciplinary team (MDT).

## Links with other services

We are a recognised accredited 'Quality in Primary Immunodeficiency (QPIDS)' centre.

Patients who have medical conditions which need review by other specialties or support services are referred to the relevant specialist. Special arrangements are in place with the community dental services at Westcotes Dental Clinic for patients with hereditary angioedema (HAE).

We are part of the Trent Regional Immunology and Allergy Consortium (TRIAC) which holds meetings every 3 months. We have links with immunology colleagues across the country via the Immunology Travellers Group as well as through national and international meetings.

## Meet the staff

### Adult Service:

Consultant Immunologist:	Dr Shanti Mahabir; Dr Sameer Bahal
Immunology Specialist Nurse:	Rejoice Sango; Joanne Smith; William Coltman
Advanced Healthcare assistant	Stella Smith

### Children's Service:

Consultant Paediatrician:	Dr Ruth Radcliffe (with an interest in immunology)
Immunology Specialist Nurse:	Richard Cawthorn

### Administration:

Secretary:	Elizabeth Hall; Rachael Pollard; Jo Armstrong
Clinic Co-ordinator:	Munira Hafeji

## Contact details

Telephone: 0116 258 6702 (Monday to Friday, 9am to 5pm)  
Postal address: Department of Clinical Immunology and Allergy  
Hearing Services Building, Leicester Royal Infirmary, Leicester LE1 5WW

We aim to reply to your phone call within 48 hours. If you are unwell out of hours, please contact your GP or call the NHS helpline on 111.

If you are under the care of the Immunology Department and are admitted to hospital, please let us know. We do not have inpatient beds, but provide a clinical liaison service so that we can provide specialist advice into your care if needed.

Patient feedback, compliments and complaints are welcomed via the hospital's website, or by contacting the Patient Advice and Liaison Service.

We give out patient satisfaction surveys to a random selection of our patients once a year to get your views on how we can further improve our service.

## Further information

- Primary Immunodeficiency UK (PID UK): [www.piduk.org](http://www.piduk.org)
- Hereditary Angioedema (HAE UK): [www.haeuk.org](http://www.haeuk.org)
- International Patient Organisation for Primary Immunodeficiencies (IPOP): [www.ipopi.org](http://www.ipopi.org)
- United Kingdom Primary Immunodeficiency Network (UK PIN): [www.ukpin.org.uk](http://www.ukpin.org.uk)

If you have any questions, write them down here to remind you what to ask when you speak to your nurse/ consultant:

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على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل  
જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો  
ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

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