

# Your baby's referral for an audiology appointment after a screening test

## Auditory Evoked Potential's Clinic

Information for Patients

Last reviewed: June 2025

Next review: June 2028

Leaflet number: 479 Version: 4



### Location:

Auditory Evoked Potential's Clinic

Level 0, Sandringham Building, Leicester Royal Infirmary, LE1 5WW

**Phone:** 0116 258 5686

**Monday to Friday:** 8.30am to 4.30pm

**Health information and support is available at [www.nhs.uk](http://www.nhs.uk)  
or call 111 for non-emergency medical advice**

Visit [www.leicestershospitals.nhs.uk](http://www.leicestershospitals.nhs.uk) for maps and information about visiting Leicester's Hospitals  
To give feedback about this information sheet, contact [InformationForPatients@uhl-tr.nhs.uk](mailto:InformationForPatients@uhl-tr.nhs.uk)

## What if I cannot attend the appointment?

Please let us know as soon as possible if you cannot attend your appointment. This is so we can offer you one for a different day or time. This helps other babies get seen faster and reduces waiting times.

## Where do I go for the appointment?

Please come to Main Reception, Ground Floor, Sandringham Building, Leicester Royal Infirmary. This is on your left as you enter the building.

## Will there be feeding and changing facilities?

Yes. Bringing a feed can help your baby sleep. We have a bottle warmer if you need it. If you are breastfeeding, we can give you privacy in the testing room. There are also baby changing facilities in the test room if needed.

## Can I bring someone with me?

You can bring a friend or relative with you to your appointment. We do not have staff available to supervise other children during the test. If possible, please bring another grown up to care for them. The appointment requires a quiet calm environment and can seem like a long time for young children.

## How do I ask for an interpreter?

Contact us at least 3 days before your appointment if you need an interpreter. **Friends or relatives cannot act as an interpreter. Only the babies parents/carers can act as interpreters.**

## How long will the tests take?

The length of your appointment can vary. Some tests take just a few minutes. Sometimes they can take up to 1 and a half hours. You might also need to come back for another appointment to finish the tests.

## Preparing for the test

We will place a probe or a headphone into the ears to deliver a sound to help test your child's hearing. For some tests we will also need to clean the skin before placing sticky sensors on the forehead and behind the ears. **Do not use any oils or moisturisers around these areas before your appointment. This will affect how well we can attach the sensors and measure the signals.** When we have attached the sensors we will give you time to settle your baby before we start the tests.

**The tests may only work if your baby is asleep. It is helpful if they are ready for a sleep but not actually asleep when you arrive.**

## Test images

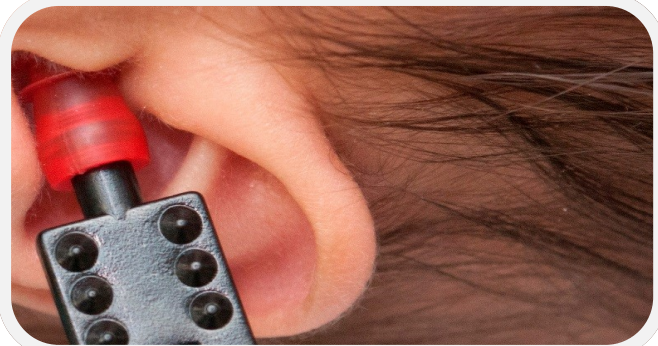
Your baby may not need all the tests shown below.



1. Cleaning the skin before attaching sticky sensors.



2. Sticky sensors attached with headphones placed in ears.



3. Headphones/ probe placed carefully into ears.



4. Checking for congestion (blocked/ bunged up ears).



## How will I get the results?

We will explain the results to you at the end of the appointment. We will make more appointments with you if the results are not clear. **You must bring your baby's personal child health record book** (red book). We will record the hearing results once all testing has been completed.

## Patient transport service

You can ask your GP or healthcare provider about patient transport or call Thames Ambulance Service Ltd. (TASL) on: 0345 241 3012. Make sure you book at least 3 or 4 days before your appointment.

## Parking

There is patient parking available on site. You can get there through Havelock Street. **You must approach this street through Jarrom Street, as Havelock Street is one-way.**

The 2 main patient car parks use automatic number plate recognition (ANPR). This means you take a ticket on entry. On leaving you find a pay station, scan your ticket and pay. Pay machines can be found in the car park and payment can be by cash (only at some machines) or debit card. A small patient car park near the Adult Emergency Department is also available to use and this is pay and display.

**Disabled parking:** if you are displaying a blue disabled badge, you can park for **free** in the marked disabled spaces outside the main public car parks. However, if you park in the main public car parks the regular fees will apply.

**Drop off points** (maximum 20 minutes parking): there are drop off points at the main entrances to all of our hospitals.

## More information and feedback

For more information about the screening, visit: [www.gov.uk/government/publications/newborn-hearing-screening-first-visit-to-the-audiology-clinic](http://www.gov.uk/government/publications/newborn-hearing-screening-first-visit-to-the-audiology-clinic)

Please scan this QR code with your smartphone to give us feedback about your visit today. Or visit: [goo.gl/HMqJYk](http://goo.gl/HMqJYk)



اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔  
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل  
જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।  
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email [equality@uhl-tr.nhs.uk](mailto:equality@uhl-tr.nhs.uk)