

Your baby's audiology appointment - referral after a screening test

Electrodiagnostic Services (Audiology)

Information for Patients

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Location

Electrodiagnostics Service

Level 0 - Sandringham Building, Leicester Royal Infirmary, LE1 5WW

Telephone: 0116 258 5686

Monday to Friday: 8.30am until 4.30pm

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

What if I'm not able to attend the appointment?

Please let us know as soon as possible if you are unable to attend your appointment so we can offer you an alternative day/ time. Please do call and help us to help others by making unwanted sessions available again and reducing appointment waiting times.

Where do I go to on arrival?

Please report to Main Reception, Ground Floor, Sandringham Building, Leicester Royal Infirmary. This is on your left as you enter the building.

Will there be feeding and changing facilities?

It is a good idea to bring a feed as it might help your baby sleep. A bottle warmer is available if you need to use it. If you are breast feeding we will be able to give you some privacy in the room where testing takes place.

Baby changing facilities will also be available in the test room if needed

Can I bring someone with me?

You are welcome to bring a friend or relative with you to your appointment. Please be aware however that we do not have staff available to supervise accompanying children during the test. If possible, please bring another grown up to care for them as the appointment requires a quiet calm environment and can seem like a long time for young children.

How do I ask for an interpreter?

Please contact us at least 3 days before your appointment if you need an interpreter.

Please note, friends or relatives (other than the babies parents/ carers) cannot act as an interpreter for you.

How long will the tests take?

The length of your appointment will vary depending upon the test(s) undertaken. Some tests may take just a few minutes to complete and others may last the whole of the 1½ hours you have been given. **Sometimes a further appointment may need to be arranged in order to fully complete testing.**

Preparing for the test

We will need to place a probe or a headphone into the ears to deliver a sound to help test your child's hearing. For some tests we will also need to clean the skin before placing sticky sensors on the forehead and behind the ears. **Please try not to use any oils or moisturisers around these areas before your appointment as this will affect how well we can attach the sensors and measure the signals required.** When we have attached the sensors we will give you time to settle your baby before we start the tests.

The tests may only work if your baby is asleep so it is helpful if they are ready for a sleep but not actually asleep when you arrive.

Test images

Your baby may not need all the tests shown.



Cleaning the skin before attaching sticky sensors



Sticky sensors attached with headphones placed in ears



Headphones/ probe placed carefully into ears



Checking for congestion (blocked/ bunged up ears)



How will I get the results?

We will explain the results to you at the end of the appointment. Sometimes the results are not clear and more appointments may be needed. **Please bring your baby's personal child health record book** (red book) so that we can record the hearing results once all testing has been completed.

Patient Transport Service

You can find out about patient transport for eligible patients, or how to make a booking, through your GP, healthcare provider or by calling Thames Ambulance Service Ltd. (TASL) on 0345 241 3012. Make sure you book at least 3 or 4 days before your appointment.

Parking

There is patient parking available on site. Access is via Havelock Street (**this must be approached via Jarrom Street, as Havelock Street is one-way**). The 2 main patient car parks use automatic number plate recognition (ANPR). This means you take a ticket on entry and on leaving you find a pay station, scan your ticket and pay for the time in the car park. Pay machines can be found in the car park and payment can be by cash (only at some machines) or debit card. A small patient car park near the Adult Emergency Department is also available to use and this is pay and display.

Disabled parking - if you are displaying a blue disabled badge you can park for **free** in the marked disabled spaces outside the main public car parks. However, if you park in the main public car parks the regular fees will apply.

Drop-off points (maximum 20 minutes parking) - there are drop-off points at the main entrances to all of our hospitals.

Giving us your feedback

Please scan this QR code with your smartphone to give us feedback about your visit today. Or visit: goo.gl/HMqJYk



اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل
જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk