

# When you choose to discharge your child from the Children's Emergency Department before a full assessment is done

## Children's Emergency Department

Information for Patients

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**If your child feels worse than you expected shortly after going home, please get help straight away.**

- **Call NHS 111**
- **Call your GP or out of hours GP**
- **Or come back to the Emergency department**

## Introduction

Your child is important to us and every child will be seen. Children come to the Emergency Department with many illnesses and injuries. Some can be life threatening. We see children in order of how ill they are. They are not always seen in the order they arrived in the Emergency Department.

## Why do I need to wait?

- For a full medical assessment of your child's illness or injury.
- To get treatment as needed.
- To talk about your child's illness or injury.
- For advice on follow-up care.
- To talk about the signs and symptoms of possible complications and worsening of the condition.

**Health information and support is available at [www.nhs.uk](http://www.nhs.uk)  
or call 111 for non-emergency medical advice**

Visit [www.uhleicester.nhs.uk](http://www.uhleicester.nhs.uk) for maps and information about visiting Leicester's Hospitals  
To give feedback about this information sheet, contact [uhl-tr.informationforpatientsmailbox@nhs.net](mailto:uhl-tr.informationforpatientsmailbox@nhs.net)

## **I have reasons for choosing to self-discharge my child**

There are reasons why you might decide to leave (self-discharge) before a full medical assessment. The most common reasons are:

- Long wait to be seen.
- You feel the illness or injury is not urgent and can wait to be seen by your own GP. Or you can return to the Emergency Department at another, less busy time.
- The health problem you first came with is better.

## **What happens if I choose to self discharge?**

If you choose to self-discharge please know that you are doing this before your child has had a full medical assessment.

If the symptoms are still present then we advise that you:

- come back to the department,
- go to another urgent care facility,
- see your GP in the next 24 hours.

Continue to monitor your child and come back to the department right away if there are signs of the condition getting worse.

## **Sharing your information**

We send a discharge letter for all Emergency attendances. The letter will often be sent to your child's GP.

In some cases we will send a referral to the hospital safeguarding team. This is to ask them to contact community health and social services as needed. This is not to cause trouble for you. It is important that others know so you can be helped and supported if needed.

## **Can I be made to come back?**

This is based on why your child came to the Emergency Department. The medical team will need to call you back if it was felt that your child needed urgent treatment. Sometimes the hospital will ask your GP, a nurse or social worker to call or come and visit you to make sure that your child is ok.

## **Will my leaving mean that I cannot come back again?**

No. If your child feels worse and needs to be admitted again now or in the future, you will be able to return. We understand that there are many reasons why people decide to leave. That does not mean that you cannot get treatment and care if you need it.



## Contact details

See the front page for details of who to contact.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔  
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।  
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email [uhl-tr.equalitymailbox@nhs.net](mailto:uhl-tr.equalitymailbox@nhs.net)