

Your patient initiated follow-up (PIFU) pathway (Dermatology)

Dermatology

Information for Patients

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What is patient initiated follow-up?

After your recent consultation or treatment your clinician has put you on a patient initiated follow-up (PIFU) pathway.

PIFU allows you to make (initiate) an appointment for your condition when feel you need it, within a fixed timeframe and for specific reasons agreed between you and your clinician. This prevents you having regular review appointments when you do not want or need them.

You or your carer can make an appointment if you have concerns about your specific condition or symptoms. This appointment could be by telephone, video or face to face, and may take place on one of a number of hospital sites.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Which symptoms would mean I need to come back to the dermatology clinic?

- You should contact us for an appointment if you have concerns about worsening symptoms related to the skin condition you have been seen about in dermatology.

When to contact your GP practice

It is important to remember that your PIFU pathway only relates to the problem you have been referred to dermatology for. It should not be used for other problems related to your skin. You should contact your GP practice if your symptoms are more likely to be related to other conditions.

Your PIFU pathway

Consultation date: _____

Clinicians name: _____

As agreed with your clinician you will be on PIFU for:

☐ 3 months ☐ 6 months ☐ 12 months ☐ Indefinitely

If you have any of the above listed symptoms please contact the service and an appointment will be arranged for you.

If you have not contacted us within your PIFU timescale you will be discharged back to your GP's care. Should you need to be seen again after you have been discharged you will need to be referred back to the service by your GP.

How do I contact the hospital to get an appointment?

Call the booking line on **0300 303 1563** between 8am to 5pm, Monday to Friday (excluding bank holidays).

You will then receive the next available appointment depending on your circumstances.

Your appointment will be via telephone or a face to face consultation.

Giving us your feedback

If you have any concerns or complaints, or wish to give feedback or a compliments you can speak to a member of staff .

You can also contact our Patient Information and Liaison Service (PILS). Our patient information advisors are here to help and advise you with your problems and to answer questions you may have about our services and care.

Freephone: 0808 178 8337

Email: pils@uhl-tr.nhs.uk

Online: www.leicestershospitals.nhs.uk/patients/patient-welfare/patient-information-and-liaison-service/contact-form/

If you have any questions, write them down here to remind you what to ask when you speak to your nurse/ doctor/ consultant:

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu