

Your appointment at the Skin Lesion Clinic

Department of Dermatology

Information for Patients

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Introduction

You have been referred to the Skin Lesion Clinic because a growth on your skin (skin lesion) has changed in appearance. This leaflet will give you information about the service before your appointment.

This service is for patients aged over 18. You will be referred to the service, usually by your GP, when there is a suspicion of skin cancer. This service does not assess rashes or other skin conditions such as eczema, acne or psoriasis.

Your appointment will be at one of the following hospitals:

- St Peter's Health Centre, Leicester
- Melton Mowbray Hospital
- Loughborough Hospital
- Hinckley and District Hospital
- St Luke's Treatment Centre, Market Harborough
- Coalville Hospital

We aim to book you an appointment at the hospital closest to your home, but this depends on appointment availability.

About the service

Leicester hospitals and Skin Analytics (a research-led company), work together to deliver a dermatology service. They use specialist technology. The specialist technology can assess whether your skin lesion(s) needs to be seen by a skin doctor (dermatologist) for further investigation.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.uhleicester.nhs.uk/ for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact uhl.informationforpatients@nhs.net

Patient questionnaire

With your appointment you will get a link to a patient questionnaire. Please fill this in before coming for your visit. It will reduce the amount of time you need to be in the clinic. It takes about 15 minutes to do. If you cannot fill in the questionnaire before the appointment, one of the team will help you on the day

What happens on the day?

Please note you will not see a doctor at this appointment. The staff in clinic will be able to answer any questions you may have about the service. They will not be able to give you a diagnosis or answer any medical questions.

The appointment takes about 20 minutes.

You will see a member of the Outpatients Team. They will ask you questions about your skin and skin lesion(s). Staff members do not have access to your previous medical records or history.

Please note you may be asked to remove jewellery or make-up where necessary. Depending on where your skin lesion(s) is, you may also be asked to remove clothing to gain a better view of the area. If you need to remove clothing to show a private area of your body, you may ask for somebody else (a chaperone) to be with you.

3 or more photos of each skin lesion(s) will then be taken by one of the team. They use a smartphone. All devices used are NHS property. No photographs are stored on the devices. 1 of these photos will be taken with a special magnifying lens, called a dermatoscope. It is attached to the smartphone, which will be placed on your skin. It takes a very detailed image. The team will only be able to take photographs of the lesion(s) which you have been referred for.

A medical device called DERM (created by Skin Analytics) checks the image taken with the dermatoscope. DERM then gives a suspected diagnosis and what the next steps should be for your care. If DERM finds that all of the lesions (moles) imaged are benign, and it is unlikely that you have skin cancer, you will not get another appointment. You will be sent a letter confirming the outcome of your appointment with recommended actions. In all other cases, the images and medical history will be reviewed by a University Hospitals of Leicester NHS Trust dermatologist who will decide on the next steps for your care. You can find out more about DERM here <https://skin-analytics.com/derm/patients/>.

Getting your permission for the process

Before taking photos of your skin lesion(s), the team will get your permission (consent). They will discuss the process with you in detail to make sure you are comfortable with the photos being taken and the use of your photos.

You may withdraw your consent at any time by contacting Skin Analytics. See the details at the end of this leaflet. Photos that have been used to make a treatment decision cannot be deleted. Your photos can be withdrawn and hidden from viewing on your electronic patient record until you give permission for them to be viewed again.

Withdrawing your consent will not affect your treatment or any future treatment you may have. You can still attend hospital for a face-to-face appointment.

How will I find out the result of this photographic procedure?

You should get a letter in the post within 3 weeks of your visit, or a phone call asking you to attend a face-to-face consultation. In some cases, a skin biopsy is recommended. This is where a sample of your skin is taken around the area of / from the lesion, so it can be looked at in detail under a microscope. A member of the Dermatology Team will be in contact with you to discuss a skin biopsy, if this is needed.

If you have not heard about your results within 3 weeks of your appointment, or are concerned about changes in your skin lesion, please contact the Booking Centre on the numbers at the end of this leaflet.

Does an urgent follow-up appointment mean I have cancer?

No. You could be asked to come back urgently for a number of reasons. Urgent appointments will generally be seen within a few weeks, so there should not be a long wait.

Can I have copies of the photographs?

Yes. Details of how to access your medical records can be found on leaflet 216 'Access to your health records' or go to www.uhleicester.nhs.uk/patients-visitors/commitment/health-records/ . Applications are made online via a portal. You will need to give your name, date of birth, hospital number (if known) and the hospital where you are being treated.

How is my data used?

Your medical history, photos, and ID info (name, date of birth, NHS number) are securely stored to create your assessment report. This report is shared with Leicester hospitals and your GP. It may be reviewed for quality assurance by Skin Analytics or authorised bodies.

This data may include information collected during the assessment and any subsequent diagnoses about the skin lesions assessed.

We ask for your consent to be able to use your data for research purposes to improve our service. Where information about your assessment is used for research purposes, it will be stored without using your name. More information can be found in the Skin Analytics privacy policy which you can find by following the link here: www.skin-analytics.com/Privacy



Contact details

If you need to cancel or change your appointment, please call the number of the place where your appointment is:

- General booking team: 0300 303 1563
- St Peter's Health Centre: 0116 204 7896
- Loughborough Hospital: 01509 564414
- Hinckley and District Hospital: 01455 441918
- Melton Mowbray Hospital: 01664 854811
- St Luke's Treatment Centre, Market Harborough: 01858 438185
- Coalville Hospital: 01530 467423

To withdraw consent for any photographs which have been taken to be analysed, please contact Skin Analytics: email support@skinanalytics.co.uk / Tel: 0208 064 1967

Please include your full name, date of birth and if possible your hospital number (number starting with S) or NHS number which can be found on your appointment letter.

If you have any questions, write them down here to remind you what to ask:

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk