

Welcome to the Theatre Arrivals Area

Theatres

Information for Patients

Last reviewed: August 2026

Next review: August 2029

Leaflet number: 305 Version: 4

Introduction

We welcome you to the Theatre Arrivals Area (TAA). We hope to create a warm, welcoming, safe and relaxing environment for patients preparing for their operation. You can find us at:

- Leicester Royal Infirmary, Level 2 of the Balmoral Building or call 0116 258 5424.
- Leicester General Hospital:
 - TAA 1 (female) is on the ground floor opposite Pain service.
 - TAA 2 (male) is on level 1 opposite ward 22.

What can I expect when I arrive?

When you arrive, you will be met by our receptionist. They will confirm all your details and book you in. You will be asked to take a seat until a nurse calls you through to the admitting area.

The TAA reception area is an open office space where we deal with confidential information. Relatives or friends are not able to stay with you in the admitting area. This is to protect the privacy and dignity of other patients. Friends or relatives will be given a contact number and directions to the restaurant and a different waiting area.

What happens next?

A nurse will show you to a cubicle where you will be admitted and prepared for theatre. You will be seen by your surgeon and an anaesthetist if needed. After your admission documents are completed, you will be able to wait in your cubicle area, the TV area or the day room.

When can I expect to go into theatre?

The time of your admission is not the time of your procedure.

You will be on a list of patients who are waiting for their procedure. You may need to wait for a long time from when you are admitted to when your procedure is. You can bring something with you to help pass the time like a reading book. The TAA team will try to keep you updated with timings throughout your stay.

You will need to stay hydrated by following our sip to send policy. This means that we will give sips of water up until you go in for your procedure.

What will happen to my personal belongings?

Your personal belongings will be secured and transferred to the ward. We do this once we know which ward you will be going to after your procedure. Please remember that Leicester's Hospitals take no responsibility for your belongings when you are not there. Please leave valuables at home.

If you have any concerns or questions please ask a member of the team. We know that this is an anxious time for you but we hope to make your stay with us a positive experience.

Health information and support is available at www.nhs.uk or call 111 for non-emergency medical advice
Visit www.uhleicester.nhs.uk for maps and information about visiting Leicester's Hospitals.
To give feedback about this information sheet, contact uhl-tr.informationforpatientsmailbox@nhs.net

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો.

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email uhl-tr.equalitymailbox@nhs.net

We are a research hospital and you may be asked to take part in research