

Welcome to the Surgical Day Case Unit - theatre arrivals (EMPCC)

Theatres

Produced: March 2026

Review: March 2029

Information for Patients

Leaflet number: 1721 Version: 1

Introduction

Welcome to the East Midlands Planned Care Centre Surgical Day Case Unit. The area offers a warm, welcoming, safe and relaxing environment for patients to be prepared for their procedure. You can find us at:

East Midlands Planned Care Centre (EMPCC) - Ground Floor

Contact number 0116 502 1421

What happens when I arrive?

- When you arrive the receptionist will meet you. They will confirm your details and book you in. We will ask you to take a seat in the waiting area.
- The nursing staff will come to collect you. They will take you to the ward. They will finish your admission.
- Please note: relatives or friends cannot stay with you on the ward. This is due to privacy, dignity and confidentiality of other patients. You can keep in contact on your phone before and after surgery. They can call reception for any updates (0116 502 1421).

What happens next?

A nurse will show you to the ward. You will be admitted and prepared for theatre.

Your surgeon and anaesthetist (if appropriate) will see you.

Once your admission paperwork has been filled in you will wait on the ward until it's your turn to go to theatre.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.uhleicester.nhs.uk for maps and information about visiting Leicester's Hospitals.
To give feedback about this information sheet, contact uhl-tr.informationforpatientsmailbox@nhs.net



What will happen to any personal belongings?

We will make sure your personal belongings will be kept secure on the ward for the length of your procedure. We will give them back to you when you arrive back on the ward.

When happens when I go into theatre?

Your admission time is not the time of your procedure. You will be one of a number of patients on a list. Please be aware that you will need to wait. You can bring something with you to help pass this time, such as a book. The nursing team will try to keep you updated with timings during your stay.

What happens after surgery?

- You will go to recovery before being transferred back onto the ward.
- Once on the ward, you will be observed for some time (times differ based on procedure).
- You will be discharged once the nursing team are happy with your recovery.
- You will need to be collected by a family member / friend when discharged. They can collect you from the same reception area that you arrived at.

If you have any concerns please call 0116 502 1421 to speak to a member of the team. Or visit us at East Midlands Planned Care Centre (EMPCC), Leicester General Hospital, Coleman Road, LE5 4PW.

We know this is an anxious time for you but hope to make your stay with us good as possible.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل
જો તમને અસ્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email uhl-tr.equalitymailbox@nhs.net