

Looking after your hearing aid and slimtube

Hearing Services

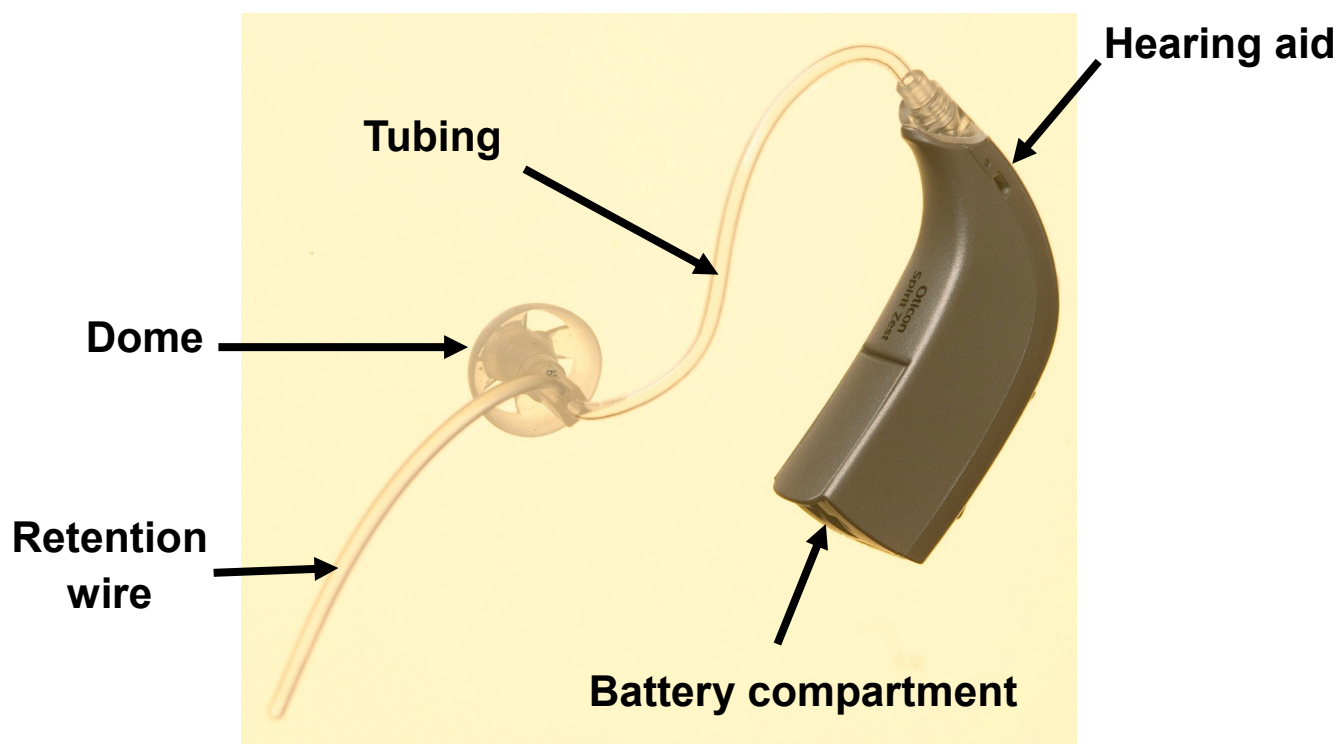
Information for Patients and Carers

Last reviewed: January 2024

Next review: January 2027

Leaflet number: 1094 Version: 1

For videos on how to look after and clean your hearing aid, search on YouTube for Hearing Services Department Leicester.



Some people will need someone to help them to go through this information so that they understand it.

This person may be a member of staff, a family member or a friend.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

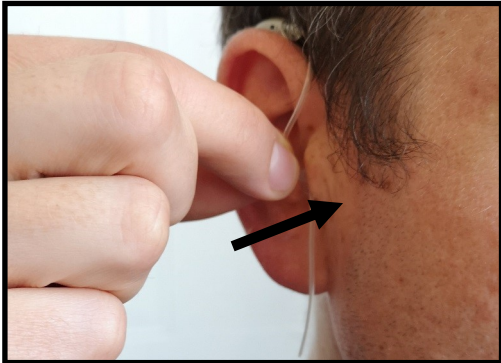
How to put the hearing aid in your ear, and how to take it out



How to put the hearing aid in:

Place the hearing aid on top of your ear.

Have the tubing pointing forward.

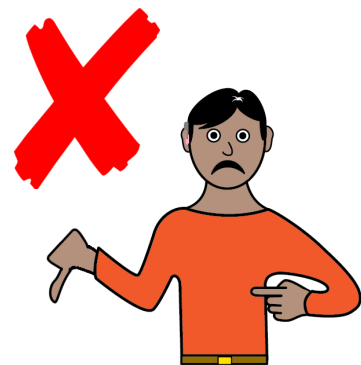


Slide the dome into your ear.



Tuck the retention wire into the bowl of the ear.

The hearing aid should be comfortable and secure.



The tube and the retention wire should not be sticking out.



How to take the hearing aid out:

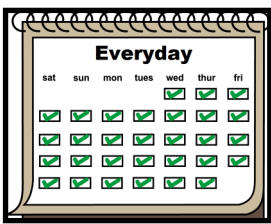
Pinch the tubing and pull it out of the ear.

How to clean the hearing aid

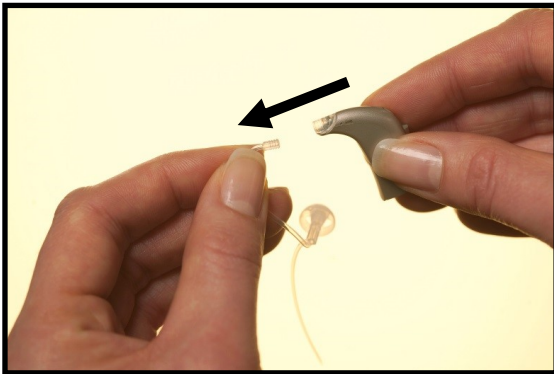


The tubing and dome need to be cleaned.

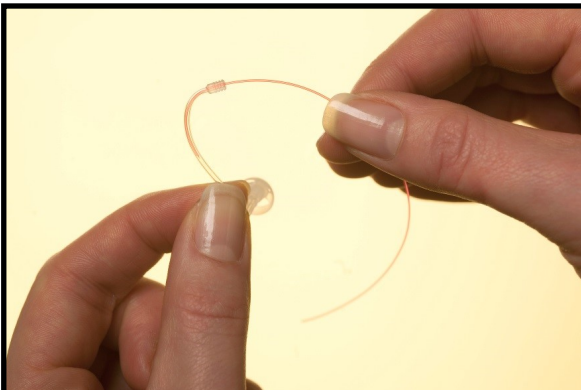
Cleaning makes them sound clearer.



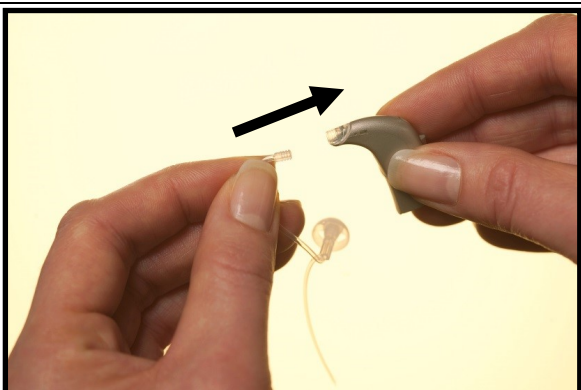
Wipe your tube and dome everyday.



Remove the tube from the hearing aid once a week.

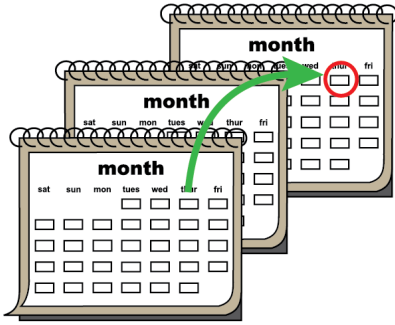


Pass the cleaning wire all the way through the tube.

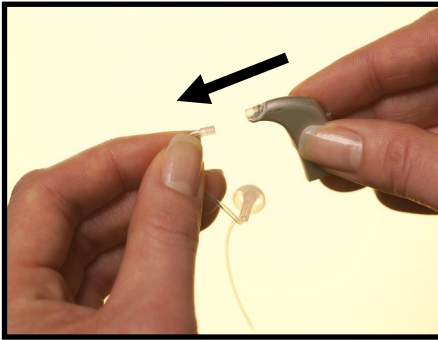


Push the tube back onto the hearing aid.

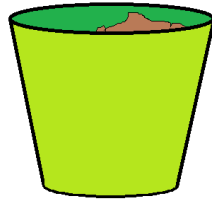
How to change the tube and dome



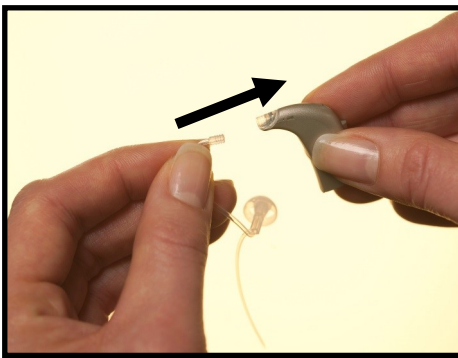
The tube needs to be changed every 3 months.



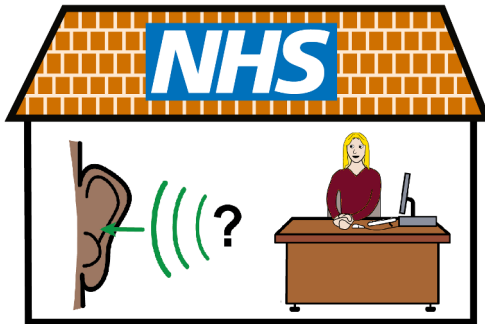
Rubbish



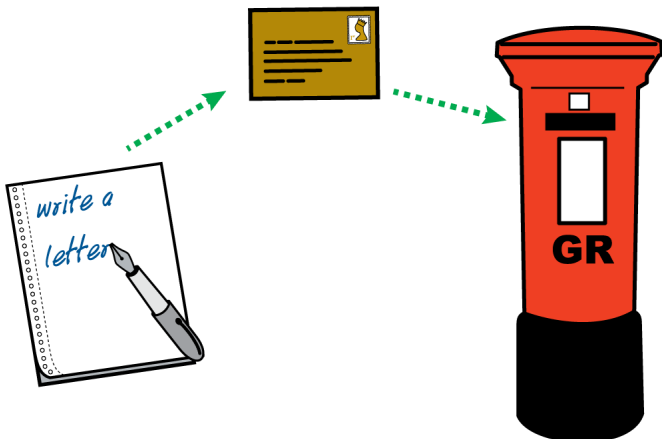
Pull the tubing off the hearing aid.
Throw the old tubing away.



Push the new tubing onto the hearing aid.



You can get new tubes and domes from the Hearing Services Department, at the Leicester Royal Infirmary.

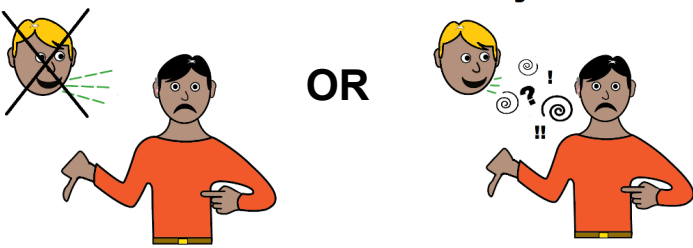
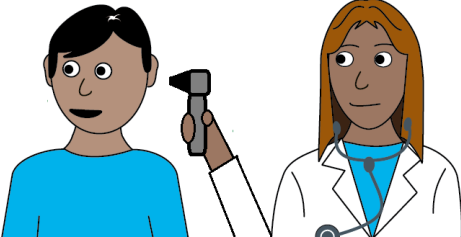

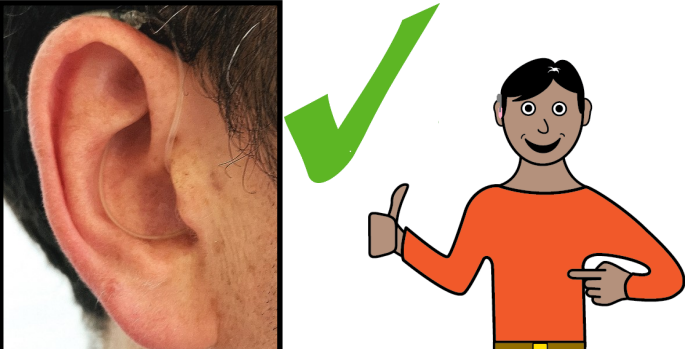



You can also get a new tube and dome sent to you in the post.

Send a letter with a stamped, self-addressed envelope to:

The Hearing Services Department
Leicester Royal Infirmary LE1 5WW

What to do if your hearing aid is not working

<p>No Sound Funny sounds</p>  <p style="text-align: center;">OR</p>	<p>If your hearing aid is not making any noise, or making a strange noise, here are some things you should do.</p>
	<p>Change the battery.</p>
	<p>Have your doctor check your ears for wax.</p>
	<p>Clean the tube and dome (look at page 3 for how to do this).</p>
	<p>Make sure the hearing aid is in correctly (look at page 2 for how to do this).</p>
	<p>If the hearing aid is still not working then contact the Hearing Services Department for a repair appointment.</p>



Contact details

Hearing Services Department, Leicester Royal Infirmary, LE1 5WW

Email: hearingservices@uhl-tr.nhs.uk

Telephone: 0116 258 6230

Text: 07729 188421

If you want more help:



www.nhs.uk



NHS helpline 111 for help that is not urgent

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk