

Waiting for your treatment in the chemotherapy suite

Department of Oncology

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Information for Patients

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Introduction

When you have an appointment for your treatment in the chemotherapy suite, we do our best to make sure that we keep to time. Sometimes however there are some unavoidable delays. A member of staff will let you know what the reason for the delay is whenever possible and roughly how long it will be before you are seen. We apologise for any inconvenience a delay may cause. We hope that by letting you know why this sometimes happens, you can understand the problem.

Your Treatment appointment

You will have been given an appointment time for when your treatment is due. It may seem that little is happening but there is a lot of vital preparation going on behind the scenes.

Your treatment is prescribed and authorised following your clinic review. Sometimes there may be a delay as the treatment you are due to receive may need to be prepared. The medicines are prepared in a specialised environment and go through many rigorous checks before they are ready for use. This may take a couple of hours. We will always aim to keep you informed of any delay.

Once prepared, the treatment is then delivered to the chemotherapy suite and a final check is done by the nursing staff.

You will then be called in for your treatment and asked to take a seat in a reclining chair, where two specialist trained nurses will check your treatment before giving it to you. This could take from 10 minutes to several hours depending on what treatment you are having. Other medications may also be administered at this time to help reduce any side effects of the medication.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Reasons why you may have to wait:

- If your treatment is altered on the day.
- If you have to wait for the results of tests before your treatment can start.
- For certain very expensive medications, we operate an 'on-hold' system. This means that the pharmacy holds details of your prescription in advance of your visit, but it is not made up until the doctor or nurse confirms that you are well enough for treatment. Once a medication is taken 'off-hold' it will take at least 2–3 hours to be made up.
- If there have been any delays with other patients already in the Chemotherapy suite, which can have an impact on other waiting.

If there is a delay and you need to wait for longer to receive treatment, on the ground floor of the Osborne Building in the outpatient department you can purchase food and drink from the café and there are vending machines too.

Additional support:

More support and information is available from the Macmillan Information and Support Centre, Osborne Building, Leicester Royal Infirmary

Phone: 0116 258 6189 or email: cancerinfo@uhl-tr.nhs.uk

Opening hours: Monday to Friday, 8:30am - 4:30pm.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل
જો તમને અસ્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

Previous reference:

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk