

Your key worker from the Acute Oncology Team

Cancer Services
Information for patients

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Your key worker is:

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Contact details:

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You have been given this leaflet because you or a close relative or friend has been diagnosed with cancer. It explains who can offer support, information and advice during care, including when treatment has finished.

In order to ensure that patients with cancer and their families are able to access appropriate support and information, all patients have a healthcare professional they can contact. This person is called a **key worker**. Your key worker will be available from diagnosis, through treatment and beyond.

Because care takes place in a variety of settings, such as in hospital and in the community, your key worker will change at various times. However, it will always be the most appropriate person for your circumstances, and you should always know who they are and how to contact them.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Your key worker

Your key worker will work with you in the following ways:

- They are a central point of contact for support and information for you and your family.
- They will assess your needs and ensure that you receive the care you need, and that you are involved in decisions about your care as much as possible.
- They will ensure that you are referred to, and receive, different services as needed.

What is a Holistic Needs Assessment (HNA)?

This is a chance for you to think about your concerns and discuss possible solutions with your key worker. It gives you the time to explore what resources, help and support are available.

Please ask your key worker for a Holistic Needs Assessment if you think that this would be helpful for you.

Who is my key worker?

As you were in hospital when you were diagnosed with cancer, you will not have met the team specialising in your type of cancer.

A specialist nurse from the Acute Oncology Team will be your key worker during your hospital stay and whilst you are at home waiting for further tests or treatments. Please feel free to contact your key worker using the details below if you have any questions or concerns.

Once you have been seen by your specialist team, the clinical nurse specialist (CNS) for that team will take over as your key worker.

Sometimes your key worker will be a health care professional in the community, such as a district nurse or palliative care nurse.

You should contact your GP initially if you have worries or concerns whilst at home.

If you need any further information, please contact either your consultant or GP.

Further information and support

Macmillan Information and Support Services

Contact:

- Leicester: 0116 258 6189
- Northampton: 01604 544 211
- Kettering: 01536 493 888

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਸિ ਹੋਰ ਭਾਸ਼ਾ ਵਲਿ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk