

# Welcome to Gastroenterology Wards 42 and 43

## Department of Gastroenterology

Information for Patients

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### Which patients are on Gastroenterology Wards 42 and 43?

Gastroenterology deals with patients suffering from diseases which affect the oesophagus, stomach, intestines, and the liver.

Wards 42 and 43 are based in the modular building at the Leicester Royal Infirmary.

We aim to provide 'Caring at its Best' which is one of the values at Leicester's Hospitals. Please do not hesitate to let us know which areas of care we provide well and which areas we may need to improve on.

Our patients are usually admitted from the Emergency Department, GPs, other wards within the urgent care centres, other hospitals within the East Midlands, or from their own home.

### Contact details

Telephone numbers for the wards are:

- Ward 42 - 0116 258 6374 / 0116 258 6284
- Ward 43 - 0116 258 6239 / 0116 258 6279

**Health information and support is available at [www.nhs.uk](http://www.nhs.uk)  
or call 111 for non-emergency medical advice**

Visit [www.leicestershospitals.nhs.uk](http://www.leicestershospitals.nhs.uk) for maps and information about visiting Leicester's Hospitals  
To give feedback about this information sheet, contact [InformationForPatients@uhl-tr.nhs.uk](mailto:InformationForPatients@uhl-tr.nhs.uk)

## The consultant/ medical teams

Our wards have 3 teams of consultants who look after different areas of Gastroenterology:

- **The Luminal Team** - deal mainly with patients with conditions affecting the lumen of the intestine, for example inflammatory bowel disease.
- **The Nutrition Team** - deal with patients who are not able to meet their nutritional requirements and need nutritional support.
- **The Hepatology Team** - deal mainly with conditions affecting the liver.

The doctors in these teams care for patients on both Ward 42 and Ward 43.

## What to expect during your stay

You will be allocated to one of the consultant teams depending on your reason for admission into hospital and current symptoms. If you have been transferred onto the ward from a different department e.g. surgery or an oncology ward, you will continue to be looked after by their team of doctors who will not be based on our wards.

You will be seen by the medical team which includes a consultant or a registrar, from Monday to Friday. This is to check your progress and plan your care for the days ahead. The medical team make ward rounds on Mondays, Wednesdays and Fridays.

After 5pm and at weekends there is an on-call team of doctors who attend emergencies, see unwell patients, and see patients who may be ready to be discharged home. You will not always have a medical review over the weekend unless the doctors or nursing staff feel it is necessary.

Ward rounds may start on either Ward 42 or Ward 43. This means you may be seen early in the morning or mid-afternoon. If you need to speak to your consultant outside the ward round, please ask the nurse looking after you to see if that can be arranged through the consultant secretaries.

Leicester's Hospitals are teaching hospitals, and at various times nursing and medical students may be involved in your care under supervision. They may want to sit and talk to you as part of their learning. If you have any concerns about this please speak to the nurse in charge.

## The nursing team

You will have a nurse looking after you on every shift. The nurse looking after you will aim to update you on your plan of care. If you have any queries, compliments or concerns please tell the nurse. There will also be a nurse in charge on every shift who you can speak to if needed.

If you would like to speak to someone senior, you can also ask to talk to a Ward Sister or the Matron. Details of the Matron can be obtained from nursing staff or from the nurses station at the entrance to the ward.

## Meal times

Meal times on Wards 42 and 43 in the Leicester Royal Infirmary:

- Breakfast: 8am to 9am
- Lunch: Midday to 2pm
- Tea: 5pm to 6pm

## Tell us what you think

There is a box at the nurses station where you can post a message to the Matron. Please ask a member of staff to show you.

The Matron aims to open the box 3 times a week.

If the Matron is not on duty and you wish to speak to a senior member of staff, please ask for the senior nurse on-call who is on duty from 8am to 8pm, 7 days a week.



## Further information

There will be a bedside information sheet with more information about your stay in hospital. There will also be other leaflets in your pack for you to read such as preventing infection and reducing the risk of blood clots.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔  
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email [equality@uhl-tr.nhs.uk](mailto:equality@uhl-tr.nhs.uk)