

Useful contact numbers for patients with myeloma

Cancer Services and Clinical Haematology
Information for patients

Produced: Oct 2024

Review: Oct 2027

Leaflet number: 789 Version: 3

Emergency 24 hour helpline:

0808 178 2212

Your hospital number (S number)

We advise you to have your hospital number ready when calling our hospital. Your hospital number will be on the top right side of your hospital letters and will begin with an 'S' followed by a seven digit number. Giving your S number to a member of the team will save time finding your details on the system as we try and help you and give you the correct information.

University Hospitals of Leicester NHS Trust switchboard

Telephone: **0300 303 1573** - the operator will put you through to any service/department within all three hospital sites.

Your myeloma consultant's secretary

Telephone: **0116 258 6037** - call to arrange an appointment, to speak to the myeloma consultants or ask about your appointments or insurance letters.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Clinic Co-ordinator

The clinic's administration team will help you with arranging out-patient appointments and provide blood test forms.

Office: **0116 258 6027 / 0116 258 7648**

Radiotherapy Department

Telephone: **0116 258 6244** - call this number to ask about your radiotherapy appointment times.

Hope Clinical Trials Unit

Telephone: **0116 258 5249** - if you have been enrolled onto a study, trial or if you have been offered a trial treatment call this number for information on appointment times and trial treatments.

Radiology Imaging

Telephone: **0116 258 8765** - for X-ray, MRI, CT and ultrasound scan appointments. Wait for options to be correctly transferred.

PET CT scan

Telephone: **01604 545500** - for PET CT scans appointments. You may be asked to leave a message. If so please leave your name, S number and contact details and the team will get back to you.

TrustMed Pharmacy

Telephone: **0116 254 1446** - for information about drugs prescribed by your myeloma consultant.

Osborne Day Ward

Telephone: **0116 258 5708** - appointments and to ask about treatments including chemotherapy, Zometa® transfusions and bone marrow tests.

Mobile number: **07506827347** - **only** for people who are injecting Velcade® (bortezomib) at home.

Inpatient wards

Osborne Assessment Unit - **0116 258 6681**

Ward 41 - **0116 258 5088** or **0116 258 6832**

Ward 40 - **0116 258 6339**

Ward 39 - **0116 258 6309**

Additional information and your responsibilities during treatment

Please keep a record of the drugs you are taking. Your myeloma consultant will only prescribe drugs relating to your myeloma and/or its treatment. If you need to request more drugs it is important you do this at your clinic appointment. Your GP will continue to prescribe any other medication.

Awaiting results- please do not call the hospital to discuss tests/scans/biopsies results before your appointment. However when your results have been reviewed the hospital may contact you sooner. You will receive a copy of your results in your clinic letter around two weeks after the consultation.

Blood tests- it is important you get your blood tests done before your clinic appointment date. Please do not get your bloods done on the day of clinic as your results will not be available and this could delay your treatment.

- If you are attending the Tuesday Myeloma Clinic your bloods will need to be taken on the Thursday before your appointment. If you are attending the Thursday Myeloma Clinic your bloods will need to be taken on the Monday before your appointment.
- Sometimes your consultant may advise you to have your bloods taken the day before. Your consultant will explain in detail as necessary.

Important notice

If you are feeling unwell please do not wait until your clinic or treatment appointment. Please call the emergency helpline.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਸਿ ਹੋਰ ਭਾਸ਼ਾ ਵਲਿ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk