

## Your nurse specialist (key worker) and the team caring for you

### Cancer Services

Information for patients

Produced: May 2020

Review: May 2023

Leaflet number: 545 Version: 5

### Your nurse specialists (key workers) are:

#### Lynda Beck

**Contact number: 0116 258 5738 (answer machine available)**

Email: [lynda.beck@uhl-tr.nhs.uk](mailto:lynda.beck@uhl-tr.nhs.uk)

(general enquiries only)

Hours of work: Monday to Friday 9am to 5pm

#### Marc Winfield

**Contact number as above**

Email: [marc.winfield@uhl-tr.nhs.uk](mailto:marc.winfield@uhl-tr.nhs.uk)

Hours of work in Lymphoma Service: alternate Mondays, every Wednesday and Friday from 9am to 5pm

**Helpline number: 0808 178 2212**

(24 hours a day, 7 days a week)

**Health information and support is available at [www.nhs.uk](http://www.nhs.uk)  
or call 111 for non-emergency medical advice**

Visit [www.leicestershospitals.nhs.uk](http://www.leicestershospitals.nhs.uk) for maps and information about visiting Leicester's Hospitals  
To give feedback about this information sheet, contact [InformationForPatients@uhl-tr.nhs.uk](mailto:InformationForPatients@uhl-tr.nhs.uk)

## Introduction

This booklet gives you information about the team looking after you.

You will have a key worker (nurse specialist) who is a member of the healthcare team looking after you. They will ensure that you, your family and friends have access to appropriate support and information. Your key worker will be available as a point of contact from your diagnosis, through treatment and beyond (should you need it).

## The role of your key worker

- To act as a point of contact to ensure that you receive high quality care at every stage of your illness.
- To act as a link between you and other members of your healthcare team, both in hospital and in the community, and to refer you to them as appropriate.
- To provide you with information about your diagnosis, treatment options and possible side effects.
- To offer support to you, your family and carers.
- To help you to obtain financial and welfare rights advice, as appropriate.
- To provide information about support groups and other organisations that you may find helpful.

Your key worker can meet with you in the out-patient department, the day ward or on the ward. If you would like to contact your key worker please use the numbers on the front of this leaflet.

If there is no answer, please leave a message: we may be with patients or working in clinic. Messages are checked twice a day, and if we are not available because of a planned absence there will be a message telling you this.

## The team looking after you

The Lymphoma Team includes the following:

### Consultants:

Your care will be managed by one of the following consultant hematologists who are specialists in the care and treatment of patients with lymphoma:

Dr Constantine Balotis, Dr Fiona Miall, Dr Ben Kennedy, Dr Sapna Ladani, Dr Matthew Ahearne or Dr Lesley Speed.

### Lymphoma Clinical Nurse Specialists (CNS)

(also known as your key worker)

Your consultant will refer you to either Lynda Beck or Marc Winfield—both are Registered Nurses with experience in the care of patients with lymphoma.

There will also be Specialist Registrars involved in your care - these are doctors who are undergoing specific training within Haematology to become consultants within this field.

### Multi-Disciplinary Team (MDT)

The MDT is a team of healthcare professionals with the necessary skills to diagnose and treat patients with lymphoma. The MDT meets to ensure that each patient receives the most appropriate care suitable for them as an individual.

The members of the lymphoma MDT include:

- the consultant hematologists who are specialists in lymphoma.
- the clinical nurse specialist (key worker) who provides you with support, advice and information about your disease.
- a consultant pathologist who is responsible for determining what your diagnosis is.
- a consultant radiologist who is responsible for interpreting your scans.
- the MDT co-ordinator who ensures appropriate documentation is available for the MDT meetings and is responsible for letting the team know the decisions reached collectively by the MDT.

Decisions made about you at the MDT meeting will be shared with you and discussed at your next clinic appointment.

We will always involve you in any decisions about your care. This will include offering you the opportunity to take part in clinical research trials (if currently available and appropriate for you).

An individualised plan of care will be agreed with you and explained by your doctor and CNS (key worker) and will be included in the letter sent to you and your GP. If you would like a separate written treatment plan then please let us know

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔  
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਸਿ ਹੋਰ ਭਾਸ਼ਾ ਵੱਲੋਂ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email [equality@uhl-tr.nhs.uk](mailto:equality@uhl-tr.nhs.uk)