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Patient Information Forum

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Your nurse specialist (Key-worker) and the team that care for patients with a diagnosis of Lymphoma or Chronic Lymphocytic Leukaemia

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Cancer Services

Information for Patients

Your clinical nurse specialists (Key workers) are:

Contact number: 0116 258 5738 (Please leave your name, hospital number, and a brief message on our Answer Machine and we shall return your call within 24–48 hours)

Tina Brooks

Email:	tina.brooks4@nhs.net
Hours of work:	Monday to Thursday 7:30 to 5:30pm

Lynda Beck

Email:	lynda.beck2@nhs.net
Hours of work:	Tuesday, Wednesday and alternate Fridays 9am to 5pm

Blessy Thomas

Email	blessy.thomas12@nhs.net
Hours of work:	Monday to Friday 9am to 5pm

Haematology Emergency Helpline: 0808 178 2212 (24 hours a day / 7 day a week)
Please call the helpline if you are unwell following treatment and leave a message on the answer phone. Please **DO NOT** leave a message on CNS phone**.**

Introduction

You will have a key worker (nurse specialist) who is a member of the healthcare team looking after you. They will ensure that you, your family and friends have access to appropriate support and
information. Your key worker will be available as a point of contact from your diagnosis, through treatment and beyond (should you need it).

The role of your key worker

- To act as a point of contact to ensure that you receive high quality care.
- To act as a link between you and other members of your healthcare team, both in hospital and in the community, and to refer you to them as appropriate.
- To provide you with information about your diagnosis, treatment options and possible side effects.
- To offer support to you, your family and carers.
- To help you to obtain financial and welfare rights advice, as appropriate.
- To provide information about support groups and other organisations that you may find helpful.

Your key worker can meet with you in the out-patient department, the day ward or on the ward. If you would like to contact your key worker please use the number on the front of this leaflet and leave a message - we will return your call within 48 hours of your message being received (excluding weekends and bank holidays).

The team looking after you

The Lymphoma / CLL Team includes the following:

Consultants:

Your care will be managed by one of the following consultant hematologists who are specialists in the care and treatment of patients with Lymphoma and / or CLL:

Dr. Matthew Ahearne, Dr Mohammed Althohami, Dr. Constantine Balotis, Dr. Heather Laing, Dr. Daniel Halperin, Dr. Sapna Ladani, Dr. Fiona Miall, Dr. Saman Hewamana and Dr. Lesley Speed (Clinical Oncologist)

Lymphoma / CLL Clinical Nurse Specialists (CNS)

Your consultant will refer you to one of the Clinical Nurse Specialists: Tina Brooks, Lynda Beck, Blessy Thomas or Beth O'Callaghan who are all registered Nurses with experience in the care of patients with Lymphoma and CLL. In our team we also have a Cancer Support Worker. There will also be Specialist Registrars involved in your care - these are doctors who are undergoing specific training within Haematology to become consultants within this field.

Multi-Disciplinary Team (MDT)

The MDT is a team of healthcare professionals with the necessary skills to diagnose and treat patients with lymphoma and CLL. The MDT meets to ensure that each patient receives the most appropriate care suitable for them as an individual.

The members of the lymphoma MDT include:

- Consultant Haematologists who are specialists in lymphoma and / or CLL
- Clinical Nurse Specialists (key worker) who provides you with support, advice and information about your disease.
- A consultant pathologist who is responsible for determining what your diagnosis is.
- A consultant radiologist who is responsible for interpreting your scans.
- The MDT co-ordinator who ensures appropriate documentation is available for the MDT meetings
  and is responsible for letting the team know the decisions reached collectively by the MDT.

Decisions made about you at the MDT meeting will be shared with you and discussed at your next clinic appointment.

As a team we will always involve you in any decisions about your care. This will include offering you the opportunity to take part in clinical research trials (if currently available and appropriate for you). You and your GP will receive a letter from the team soon after diagnosis to ensure you have a record of these decisions.

An individualised plan of care will be agreed with you and explained by your doctor and CNS (key worker) and will be documented in the letter sent to you and your GP. If you would like a separate written treatment plan then please let us know.

Collecting your outpatients prescriptions

- Please wait for the pharmacy to call you before you or your nominated person comes to collect
- Contact Trust-Med Pharmacy on 0116 254 1446 if you have any queries

Useful Contact Numbers:

- Outpatient pharmacy (Trustmed): 0116 254 1446
- Clinic coordinators (for appointment queries or to change contact details)
  Tuesday clinic patients: 0116 258 7612
  Wednesday and Friday clinic patients: 0116 258 7648
- Osborne Treatment Centre (Day Unit) Admin team: 0116 258 5708
- 24 hour emergency Helpline
  (open 24/7, answer machine service only): 0808 1782212
- Macmillan Information and Support Centre 0116 258 6189
- Macmillan national helpline: 0808 808 0000
  www.macmillan.org.uk
- Ward 41 (Haematology Inpatient Ward)
  0116 258 6832
  or
  0116 258 5088

Health information and support is available at www.nhs.uk or call 111 for non-emergency medical advice

Visit www.uhleicester.nhs.uk for maps and information about visiting Leicester's Hospitals.

To give feedback about this information sheet, contact uhl-tr.informationforpatientsmailbox@nhs.net

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہِ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

إذا كنت ترغب في الحصول على هذه المعلومات بلغةٍ أُخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો.

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email uhl-tr.equalitymailbox@nhs.net

We are a research hospital and you may be asked to take part in research

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