

Our hospital chaplains are here for you

Chaplaincy Service

Information for Patients & Families

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**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Who can use the hospital's Chaplaincy Service?

The Chaplaincy Service offer support to patients, relatives and staff. This includes pastoral, spiritual and religious care. The team includes Christian, Hindu, Muslim, Sikh and Non-religious chaplains. We are also supported by volunteers from various faiths and beliefs.

How can the chaplains help me?

Many people find that the stress of coming into hospital raises all sorts of questions, anxieties and fears. Anyone can have spiritual needs relating how they make sense of what is going on in their lives and these can often go unrecognised until times of crisis. We are here to listen in confidence and offer emotional support to anyone during their stay in hospital. Talking to someone who is part of the wider hospital team but who is not involved in your treatment or care can be very helpful. We are here for people of all religions and beliefs, including those with no religious belief.

How can I request a visit from someone?

We visit wards across the hospital regularly. If you would like us to visit you, or someone you know who is a patient, you can either:

- give the slip on the next page to one of the staff caring for you. The ward staff will pass on your request. They are also able to contact a duty chaplain at any time for urgent support.
- contact us directly:
 - Glenfield Hospital (Glenfield) 0116 258 3413
 - Leicester General Hospital (LGH) 0116 258 4243
 - Leicester Royal Infirmary (LRI) 0116 258 5487
 - Email: chaplaincy@uhl-tr.nhs.uk

If you email or leave a telephone message, please let us know if you have a preference for which member of the team you would like to visit you. Messages and emails are checked during office hours only.

Does the hospital have a chapel/ prayer room I can visit?

Each hospital has a chapel and prayer room (with washing facilities). They provide a quiet place for private prayer, meditation and contemplation and are open to everyone. Please ask a member of staff if you need directions.

Do prayers and worship take place in the hospital?

If it is important to you to practice your faith while in hospital, we are here to help. Christians may request Holy Communion from the Chaplaincy Service. Muslim Friday Prayers and Hindu Prayers are led each week on all 3 sites. You can also ask us for prayer at your bedside.

Request for chaplaincy support

Name:

Hospital: Glenfield / LGH / LRI Ward:

What support would you like? For example, a non-religious visitor, a prayer, support with a religious practice?

If you have a preference, what faith chaplain would you like to support you? For example, Non-religious, Christian, Christian (Roman Catholic), Hindu, Muslim, Sikh, other (please specify):

Note for staff: please telephone us to let us know about this request, or post this form to the Chaplaincy Office at your hospital as soon as you can. Thank you.



اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk