

When you do not have the mental capacity to make decisions about your care arrangements

Adult Safeguarding Team

Information for Patients, Families & Carers

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Why have I been given this leaflet?

Right now, you might not be able to make decisions about your care and treatment in hospital. You may not have the mental capacity to give your informed consent. We are using the **Mental Capacity Act** to make sure we care for you in the best way. We will talk to people who know you well, to help us decide what is best for you while you are in hospital.

What does 'deprivation of liberty' mean?

At the moment, you may not be able to do some things, like leave hospital. We might also be watching over you and helping you in different ways to keep you safe. It is called being 'deprived of liberty'. There are special rules (safeguards) or steps that we have to follow. The rules make sure that we do this in a correct and safe way. We only do it when it is best for you. If you are being cared for in this way, the hospital must have a special agreement called a **Deprivation of Liberty Safeguards (DoLS)** authorisation to keep you safe. **This is the law.**

How is this decision made?

1. The hospital (called the managing authority) has to ask your local council (called the supervisory body) for a standard DoLS authorisation.
2. The council will do some assessments. The assessments are done by an independent Best Interests Assessor.
3. We may discharge you from hospital before they do these assessments if you are well enough. If this happens, the process ends.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.uhleicester.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact uhl-tr.informationforpatientsmailbox@nhs.net



Issuing an urgent authorisation order

While we wait for the independent assessment to start, the hospital will issue an urgent authorisation to keep you safe now.

Close family members or friends have the right to be asked for their opinion about if this is the right thing for you.

If you are discharged from hospital during the urgent authorisation period, the process will end.

Your rights

You have the right to challenge the DoLS order. If you have concerns or you disagree with it, please tell the nurse or doctor on your ward first.

If you still have concerns contact the Adult Safeguarding Team on **0116 258 7703**

or email: uhl-tr.adultsafeguardingmailbox@nhs.net

Please also be aware that if a person dies in hospital while under a DoLS authorisation, the hospital may need to tell the local Coroner. This is the law in some cases.

How do I make a complaint?

If you have any complaints or questions about your care and treatment in hospital, please talk to the nursing and medical team first. They may be able to sort the matter out. They can also give you information about the hospital's complaints procedure.

If you are not able to speak to the nursing or medical team directly, you can contact the Patient Advice and Liaison Service (PALS) on freephone: **0808 178 8337** or email: uhl-tr.pals@nhs.net

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہے، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
علىٰ هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

جو تم نے انہی بحث میں اپنے آپے لئے نمبر پر کھلائی ہے، تو نیچے آپے لئے نمبر پر کھلائی ہے۔

ਜो उसीं इह जावारी किसे होता भासा विच चाहुँदे हो, तां किरपा करके हेठां दिले गए नंबर 'ते टैलीफोन करो।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email uhl-tr.equalitymailbox@nhs.net