

Welcome to the Discharge Lounge at Glenfield Hospital

Discharge Lounge

Information for Patients

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What is a Discharge Lounge?

A Discharge Lounge is a place for patients who are getting ready to leave hospital. A member of staff will take you to the Discharge Lounge when the doctor says you are well enough and you can sit comfortably in a chair. We will bring all your belongings with you.

What to expect

If you have already had your discharge letter and medicines 'To take out' :

You will wait in the Discharge Lounge for your transport.

If you are waiting for your discharge letter and medicines:

You may be waiting for the:

- doctors to finish your discharge letter
- pharmacy to check and supply your medicines
- nurse to check and handover your discharge letter and medicines

We will keep you up to date on what is happening.

Refreshments

We offer tea, coffee, sandwiches and light refreshments.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.uhleicester.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact uhl-tr.informationforpatientsmailbox@nhs.net



Our opening times

The Discharge Lounge is open Monday to Friday, 8am to 6pm. If you cannot leave by 6pm, please tell of our staff as soon as possible.

Transport

Please arrange for family or friends to collect you. If you are having problems, please speak to a staff member. They can help you with other available options such as taxis or voluntary services.

Worries or concerns

If you are worried about getting home or do not have house keys, let our staff know as soon as possible. They will try to help you make arrangements.

Feedback

Please share your thoughts with staff or write a message on the 'Message to Matron' card in the lounge.

Note

This leaflet is a general guide. It may not cover every situation.

Please do not hesitate to ask our staff if you need any more help or information.

Contact details:

Discharge Lounge, Glenfield Hospital: **0116 250 2717**

We at Glenfield Hospital wish you a speedy recovery.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل
જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email uhl-tr.equalitymailbox@nhs.net