

Your patient initiated follow-up (PIFU) pathway (Dermatology)

Dermatology

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Information for Patients

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What is patient initiated follow-up (PIFU)?

After your recent consultation or treatment your clinician has put you on a patient initiated follow-up (PIFU) pathway.

PIFU lets you make (initiate) an appointment for your condition when feel you need it. This is within a fixed timeframe and for specific reasons agreed between you and your clinician. This stops you having regular review appointments when you do not want or need them.

You or your carer can make an appointment if you have concerns about your specific condition or symptoms. This appointment could be by phone, video call or face to face. It can take place in a number of hospital sites.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.uhleicester.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact uhl-tr.informationforpatientsmailbox@nhs.net

Which symptoms would mean I need to come back to the dermatology clinic?

- You should contact us for an appointment if you have concerns about worsening symptoms related to the skin condition you have been seen about in dermatology.

When to contact your GP practice

It is important to remember that your PIFU pathway only relates to the problem you have been referred to dermatology for. It should not be used for other problems related to your skin. You should contact your GP practice if your symptoms are more likely to be related to other conditions.

Your PIFU pathway

Consultation date: _____

Clinician's name: _____

As agreed with your clinician you will be on PIFU for:

3 months 6 months 12 months Indefinitely

If you have any of the above listed symptoms please contact the service and an appointment will be arranged for you.

If you have not contacted us within your PIFU timeframe you will be discharged back to your GP's care. Should you need to be seen again after you have been discharged you will need to be referred back to the service by your GP.

How do I contact the hospital to get an appointment?

Call the booking line on **0116 204 7896** between 8am to 5pm, Monday to Friday (excluding bank holidays).

You will then get the next available appointment depending on your circumstances.

Your appointment will be through phone or it will be a face to face consultation.

Giving us your feedback

If you have any concerns or complaints, or wish to give feedback or a compliment you can speak to a member of staff.

You can also contact our Patient Information and Liaison Service (PILS). Our patient information advisors are here to help and advise you with your problems and to answer questions you may have about our services and care.

Freephone: 0808 178 8337

Email: uhl-tr.pals@nhs.net

Online: www.uhleicester.nhs.uk/patients-visitors/support/feedback-complaints/pals/

