

# Going home after being seen in one of our Emergency Assessment Units

## Emergency Assessment Units

Information for Patients

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## **Am I ready to leave hospital after attending the Emergency Department?**

You will have attended the Emergency Department for a medical need. You will have been seen in one of our Emergency Assessment Units (Emergency Frailty Unit (EFU), Acute Frailty Unit (AFU), Acute Medical Unit (AMU), Ward 7 or Ward 15).

The medical team have assessed you as fit to be discharged home.

## **What about any new medication or any changes in my medication?**

A discharge letter will be given to you when you are ready to leave hospital and will also be sent to your GP. Any changes to your medications will be listed on your discharge letter, including any new medications. The nurse will go through these with you before you leave to make sure you understand them.

## **What about any follow-up appointments?**

If you need a follow-up appointment, you will be notified of the details through the post.

If your follow-up appointment is in the next few days after discharge, then you will be given the details for this on discharge.



**Health information and support is available at [www.nhs.uk](http://www.nhs.uk)  
or call 111 for non-emergency medical advice**

Visit [www.leicestershospitals.nhs.uk](http://www.leicestershospitals.nhs.uk) for maps and information about visiting Leicester's Hospitals  
To give feedback about this information sheet, contact [InformationForPatients@uhl-tr.nhs.uk](mailto:InformationForPatients@uhl-tr.nhs.uk)

**Do I need a care package on discharge?** Yes: ☐ No: ☐

**If yes, what are the details of my care provider?**

Name: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Start date: \_\_\_\_\_ Start time: \_\_\_\_\_

## How will I get home from hospital?

If you are able to arrange your own transport home through family or friends, please do so. If not, then please speak to a nurse on the ward. We can assist with arranging a taxi for you, or if you are eligible for patient transport we can arrange this for you with the ambulance transport service.

**Please note:** if you are going home by the ambulance transport service, we cannot guarantee a time when you will be collected.

## Who do I contact if I start to feel unwell?

If you start to feel unwell contact your GP Surgery, or call the NHS helpline on 111 for advice. If you feel it is a medical emergency please call 999.

## If a community nurse is due to visit me and no one has arrived, who should I call?

Please contact the Community Health Service Single Point of Access (SPA) Team on Tel: 0300 300 7777.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔  
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email [equality@uhl-tr.nhs.uk](mailto:equality@uhl-tr.nhs.uk)