

The Head and Neck Cancer Nurse Specialist Service

ENT and Maxillofacial Services

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Information for patients

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Introduction

The University Hospitals of Leicester Head and Neck Cancer Nurse Specialist Service is provided by a team of highly qualified and experienced nurses. We have specialist knowledge and skills in the care and support of patients with head and neck cancer.

We are 'key workers' for patients who are referred to the University Hospitals of Leicester NHS Trust (UHL) for investigations and treatment. Key workers are a point of contact for patients and their carers throughout their cancer treatment and follow-up.

We may not always be available at the clinic you attend, but we are available to help on the contact numbers in this leaflet.

What do we provide?

- Information and advice about diagnosis, treatment and treatment options
- An opportunity to talk through any concerns you may have
- A point of contact when questions or problems arise
- Specialist holistic needs assessment and advice about problems you may have due to the disease or treatment.

As key workers, we work very closely with the consultants involved in your care as well as other members of your health care team.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Who are we?

Specialist Sister

Tracy Robinson is the Macmillan head and neck cancer specialist sister. She is a highly experienced, qualified nurse who specialises in the management and care of people with head and neck cancer. You may see Tracy alongside your consultant in the outpatient department, in the nurse-led clinic, in the radiotherapy department or on the ward if you are an inpatient.

Tracy can be contacted:

Monday to Friday 8am-4pm on 07960500043 or 0116 2047829 please leave a message so that she is able to return your call. Tracy can also be contacted via text message.



Clinical Nurse Specialists

Kelly Bools is the Macmillan head and neck cancer nurse specialist. She is an experienced, qualified nurse who specialises in the management and care of people with head and neck cancer. You may see Kelly alongside your consultant in the outpatient department, in the nurse-led clinic, in the radiotherapy department or on the ward if you are an inpatient.

Kelly can be contacted:

Monday to Friday 8am-4pm on 07950967983 or 0116 2047829 please leave a message so that she is able to return your call. Kelly can also be contacted via text message.



Stacey Williams is the head and neck clinical nurse specialist, she is a qualified nurse and has experience in the support and care of patients with head and neck cancer. You will see Stacey in outpatient clinics especially if you have a diagnosis of thyroid cancer. You may also have contact with Stacey if you have completed an online holistic needs assessment.

Stacey can be contacted:

Tuesday 8.30-4.30, Wednesday and Friday 9am-5pm on 07814364590 or 0116 2047829 please leave a message so she is able to return your call. Stacey can also be contacted via text message.



The team can also be contacted via the following email address:

UHLheadandneckCNS@uhl-tr.nhs.uk

For help and advice 'out of hours'

- Oncology emergency phone (for patients receiving chemotherapy or radiotherapy) **0808 1782212**
- Kinmonth unit (surgical patients only) **0116 2585327**
- Contact your GP
- Call 111

Other useful contact numbers

Macmillan Information and Support Centre

Osborne Building
Leicester Royal Infirmary
Leicester
LE1 5WW

Phone: 0116 258 6189
Email: cancerinfo@uhl-tr.nhs.uk
Website: www.leicestershospitals.nhs.uk/cancerinfo

Macmillan Cancer Support

For information and support from cancer support specialists.

Freephone: 0808 808 00 00
Website: www.macmillan.org.uk

The Leicester Head and Neck Cancer Support Group

Meets on the second Friday of every month at various locations throughout Leicester/ Leicestershire: speak to your nurse if you are interested in attending or would like further details.

The group also has a Facebook page.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਸਿ ਹੋਰ ਭਾਸ਼ਾ ਵੱਲੋਂ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk