

# How to fit a replacement earmould to your hearing aid

Hearing Services Department  
Information for Patients

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Your replacement earmould(s) will be posted directly to you from us or the manufacturer.

If you or a friend or relative are unable to fit the mould(s), then please contact us to make an appointment. The Hearing Services Department has a dedicated telephone line to book repair appointments at all of our clinics.

Please state which clinic you would like to attend. The telephone line is currently open on:  
Monday, Tuesday, Thursday and Friday between 9am to 12pm and 1:30pm to 5pm.

Telephone: **0116 258 5120** or text: **0772 918 8421**

Or email us at: [uhl-tr.hearingservices@nhs.net](mailto:uhl-tr.hearingservices@nhs.net)

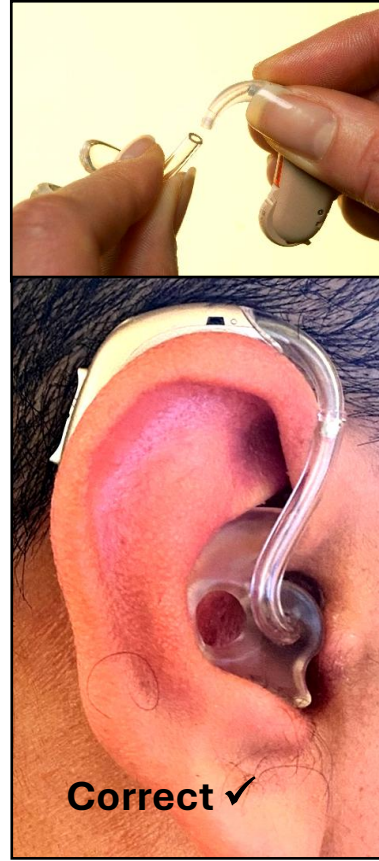
## Fitting instructions:

1. Remove the old mould from your hearing aid.
2. The new mould will already have a piece of tubing in it. This will be too long.
3. Simply hold the new mould against the old one and cut the tube to the same length. Or place the new mould in your ear and the hearing aid behind your ear. Ask someone else to mark where they meet. Remember to leave a little extra tubing for the tube to push over the end of the hearing aid. Cut the tube.
4. If you are not sure, it is better to cut it too long than too short. You can always remove a little bit extra tubing. However, when you have removed too much, you cannot add it back on and will need another new tube to be added.
5. If you have also been given a soft pink/green impression, you can throw this away in your normal waste bin.

## Step 1



## Step 2



If you have any problems with the comfort or fitting of your new mould, then please do not hesitate to book an appointment. Please remember to bring the new mould to this appointment.

## Contact details:

Hearing Services Department  
Leicester Royal Infirmary  
Leicester  
LE1 5WW

Telephone: **0116 258 5120**

Text: **0772 918 8421**

Email: [uhl-tr.hearingservices@nhs.net](mailto:uhl-tr.hearingservices@nhs.net)

Health information and support is available at [www.nhs.uk](http://www.nhs.uk) or call 111 for non-emergency medical advice

Visit [www.uhleicester.nhs.uk](http://www.uhleicester.nhs.uk) for maps and information about visiting Leicester's Hospitals.

To give feedback about this information sheet, contact [uhl-tr.informationforpatientsmailbox@nhs.net](mailto:uhl-tr.informationforpatientsmailbox@nhs.net)

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔  
ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸے دوسرے زبان میں چاہتے ہو، تو 'ਕਿਰਪਾ' کر کے 'ਹی' 'ਤੇ' 'ٹੈਲی فون' 'کریں'۔  
إذا كنت ترغب في الحصول على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل  
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu  
જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો.

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email [uhl-tr.equalitymailbox@nhs.net](mailto:uhl-tr.equalitymailbox@nhs.net)

**We are a research hospital and you may be asked to take part in research**