

Welcome to the Same Day Emergency Care Unit (cardiac and respiratory)

Renal, Respiratory and Cardiovascular
Information for Patients

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What is Same Day Emergency Care (SDEC)?

SDEC gives same day care for emergency patients who might need to stay in hospital. We only see patients who need heart (cardiac) and / or breathing (respiratory) care. We are based in Glenfield Hospital.

Patients sent to SDEC can be quickly checked, diagnosed and treated without staying in a ward. If it is safe, you will go home the same day.

You will have to come to SDEC from the Emergency Department, your GP or the ambulance service.

The benefits of SDEC:

- Tests, diagnosis and treatments are all done on the same day.
- Stops hospital admissions.
- Reduces waiting times/crowding in the Emergency Department and inpatient areas.

What are the waiting times?

Patients on SDEC are seen and sent home within 4 to 5 hours. Please be aware it may take longer during busy times.

We see patients based on their health needs.

We will try to make sure you are seen quickly. If you have not been seen by a nurse within 30 minutes, please tell the nurse in charge.



**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

What happens when I arrive?

When you arrive at SDEC please go to reception. A member of staff will ask you for:

- your name
- address
- next of kin details

You will then wait in the waiting area.

Nurse Assessment

A nurse and healthcare assistants will review you.

We will ask you questions about:

- your current health problem
- past medical history
- other health information

You may need to have a blood test and ECG, blood pressure and temperature checked. We will also check your weight and height.

You may need to have a chest X-ray. Please tell the staff if there is any chance you may be pregnant.

Medical checks

After the review you will wait for any blood test results. A doctor or an advanced practitioner will look at you. They will make a plan based on their findings. In some cases you may need to be moved to the Clinical Decisions Unit (CDU) for further checks by a cardiac or respiratory specialist.

We will tell you about any decisions.

If you have any questions please speak to the Nurse in Charge.

More tests

You may need more tests during your stay. This could be as an inpatient or as an outpatient. These could include scans, heart (cardiac) investigations, or being seen by a specialist nurse. If you need more information please speak to a member of staff.

Next steps

Once your care in SDEC is done, you will likely go home.

If you need more checks we will move you to the Clinical Decisions Unit (CDU).

Can I bring someone with me?

You can bring only 1 person (carer, friend or family member) to stay with you. This is because of limited space at SDEC.

During busy times friends and relatives may be asked to wait outside of SDEC.

If you have any specific needs please speak to the nurse in charge.

Whilst you wait:

You can leave SDEC during your stay for refreshments. Please tell a member of staff when you leave and come back.

Hospital facilities include:

- L'Eat Café (to the left of the entrance to SDEC and main entrance)
- L'Eat Restaurant
- Shop (near main entrance)
- Bank machine (near main entrance)

All facilities are signposted. If you need directions please ask any member of staff.

Privacy and dignity

We treat both male and female patients on SDEC. We will make sure that we respect your privacy and dignity at all times.

Please let us know if you have any specific needs, we will do our best to meet these.

Concerns

Please raise any concerns that you have with our staff. They will do their best to help you in any way they can.

If we cannot resolve your concerns at the time, please contact our Patient Advice and Liaison Service:

Patient Advice and Liaison Service (PALS)

Please contact PALS with any compliments, concerns or complaints

Tel: 0808 178 8337

Email: pals@uhl-tr.nhs.uk



Giving feedback on your care

We welcome feedback to help us improve our care. You can give feedback on your care by scanning the QR code:



More information

NHS : www.nhs.uk/conditions

Leicester's Hospitals website: www.leicestershospitals.nhs.uk

British Heart Foundation: www.bhf.org.uk

Asthma & Lung UK: www.asthmaandlung.org.uk

Contact details

SDEC cardiac and respiratory is based at Glenfield Hospital.

It is open Monday to Friday, 9:30am to 10pm

Phone number: 0116 258 3617

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

Previous reference:

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk